

Driver Guidelines



Fueling with the LeasePlan Card

- You can use it in fuel stations across Europe to pay for:
- Fuel
 - Car wash, screen wash, motorway vignette
 - Tolls

At the fuel station you only need the **LeasePlan Card + Pin Code + Vehicle Mileage**



Service/Maintenance

- At all authorised workshops you can:
- Have all the services and maintenance the vehicle requires
 - The wear & tear of the vehicle repaired

With the **LeasePlan Card + Maintenance/Tire form** the job will be taken care of



Accident, Damage and Glass Damage

- Before you contact a workshop:
- Call the LeasePlan Service-Center hotline on Tel: + 43 1 601 02-200
 - Repairs will be done by our BRS (Body Repair Shops) and Car Glass shops
 - Fill out an european accident report found in the driver handbook or on the internet at www.leaseplan.at/leaseplan/e-service-en/form-downloads-en
 - A copy of police report in the case of theft, personal injury, or parking accident

With the **LeasePlan Card + Accident/Damage report form** the job will be taken care of



Tire Partners

- At all authorised tire partners
- The tire partners are listed in the driver handbook and on www.leaseplan.at/leaseplan/e-service-en/leaseplan-partner-en

With the **LeasePlan Card and Accident/Damage report form** all tire damage or repairs will be taken care of. With the **LeasePlan Card and Service/Tire form** the fitting and storage of tires is taken care of



Road Assistance

- 24 hour 7 days a week European coverage, for non drivable vehicles e.g. breakdown, accident, theft, key problems or incorrect fuel usage

Simply call:

- 0800 214 01 44 in Austria (free phone) / + 43 1 214 01 44 abroad (inside Europe)

Drive safely with LeasePlan !